



The Illinois State Toll Highway Authority  
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### Reference Questions Form

Contract # and Description: <b>24-0082 Traffic Incident Management System (TIMS) (24-557THA-INFOT-B-50038)</b>			Vendor Name:
Company (that reference is from)			Date:
Private Sector: <input type="checkbox"/>	Public Sector: <input type="checkbox"/>	Both Private and Public: <input type="checkbox"/>	Company Contact Name:
Title:			Email: Number:

**Return Directly to Contact Info:** Brian Chillmon  
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630-371-8511

Questions	Response
1. What type of work did the vendor perform for your company? Describe the scope.	
2. Was the project completed on time and within budget? If not, why?	

Questions	Response
3. Did the vendor provide any performance guarantees? If so, describe the guarantees. Were the guarantees met?	
4. Were there any obstacles or challenges in making the changes recommended by the vendor? If so, how did the vendor assist in overcoming the obstacles?	
5. The commitment of the vendor, the amount of resources provided for the project and the overall quality of the staff working on the project.	
6. The vendor's responsiveness to problems or issues that occurred during the project.	
7. What types of camera manufacturers/types has the vendor integrated into your Traffic Incident Management System solutions :	